

DIEBOLD NIXDORF CS 3000/CS 3010 MULTIFUNCTION KIOSK

MIGRATE TRANSACTIONS, MAINTAIN ENGAGEMENT

While there has been a significant amount of discussion around bank branch closures in the past decade, there are actually now more branches than at any time since 1977. Despite strong migration to digital channels, many consumers still want to visit a branch to talk to someone in person. That means branch personnel must be freed to handle these important customer-retaining conversations. Offering functionality via engaging electronic kiosks is one way that financial institutions (FIs) are re-engaging branch visitors effectively and profitably while migrating transactions away from the teller line.

PHILOSOPHY

ATMs and digital channels have been useful for helping FIs migrate transactions away from the teller line, but sometimes a simpler solution can be just as effective for providing value-added services in a small, cost-effective footprint. That is why we created the CS 3000/CS 3010—a compact multifunction kiosk that sets new standards for transaction and statement printer terminals. With a monitor as large as 19 inches, integrated document scanners for credit transfer forms and checks, fast printing and a sleek design, it is an engaging, time-saving option for those looking to streamline the branch experience.

SECURE PRINTING

The CS 3000/CS 3010 offers comprehensive print functionality and the system can handle even extreme demands. The flexible CS 30x0 concept caters for a range of deployment options, even outside standard banking applications, such as ticket sales and other value-added services. It offers a capacity of up to 4,000 DIN A4 pages on a minimum footprint, and its statement printer is fast, quiet and secure. The integrated scanner reads single credit transfer forms and other DIN A6 format documents and checks. Checks can also be easily processed by the scanner and then stored in the system. Anti-skimming technology and tampering detection are also installed, ensuring that confidential information is safe at all times.

ENGAGING, EFFICIENT DESIGN

The CS 3000/CS 3010 is designed not only for convenience and ease of use, but for simple upkeep, as well. The modular structure of the CS 3000/CS 3010 relies on readily available reusable components that enable easy servicing and fast, customer-specific adjustments. A clear system structure, optimal component accessibility and standardized color labels for the parts are all aspects that contribute to ease of ownership with the CS 30x0. You receive engaging technology, but with little upkeep required.



FEATURES

APPLICATION

- Lobby front-load kiosk
- Freestanding

MEDIA TECHNOLOGY

Statement printer

- Two-color, double-sided printing option with 300 dpi
- Configurable document length up to 304.8 mm on one or two paper feeds (80–130 g/m²)
- Bundle output and retract function with optional thermal reject blackened unit for retracted documents
- Automatic de-skewing
- Pull-out paper trays
- Paper-level monitoring
- Automatic feed change at paper out
- Weekend sensor
- External paper-volume indicator

Document scanner

- Single credit transfer form scanner with or without endorsement
- Check scanner, one- or two-sided scanning ability with endorsement and deposit function

ENHANCED SECURITY

- Encrypting PIN Pad
- Anti-manipulation card slot
- Anti-skimming II module for active recognition of and interference with intrusion mechanisms
- EPP privacy shield (ZKA/VISA-compliant)
- Privacy wings at left/right

DIMENSIONS



SYSTEM OPTIONS

SECURITY	<ul style="list-style-type: none"> • Portrait camera, cash slot and card reader cameras • ASKIM • PIN Pad Shield • Privacy wings
DISPLAYS	<p>CS 3000</p> <ul style="list-style-type: none"> • 15" XGA or 19" SXGA upright color consumer display screen • Vandal-Resistive Screen with function keys (15") or touchscreen (15" and 19") • Privacy filter <p>CS 3010</p> <ul style="list-style-type: none"> • 15" XGA horizontal color consumer display screen • Vandal-Resistive Screen with function keys or touchscreen • Privacy filter
PROCESSOR	Celeron, i3, i5
ACCESSIBILITY	Headphone jack
CONSUMER EXPERIENCE	<ul style="list-style-type: none"> • Branding panels • Alphanumeric keyboards, trackball
POWER ARCHITECTURE	Basic power architecture
ID DEVICES	<ul style="list-style-type: none"> • Fingerprint reader • EMV-ready card reader, Motorized or DIP • Contactless card reader • Barcode scanner 1D/2D • A6 single document scanner
PRINTERS	<ul style="list-style-type: none"> • Statement printer (A4, letter, 6") with bundle output and retract functionality • Statement printer (A4, letter, 6") double-sided with bundle output and retract functionality

WHY DIEBOLD NIXDORF?

With an installed base of 1 million customer touchpoints in more than 120 countries, Diebold Nixdorf leads the industry in self-service cash systems automation innovations. This positions us to better understand the market needs of today and anticipate those of tomorrow. Leveraging our IP and expertise in cash handling, security and branch automation, we use our knowledge across peripheral markets where self-service efficiencies are emphasized for consumers who desire ease, familiarity and security with their day-to-day transactions—from branch to mobile and beyond.